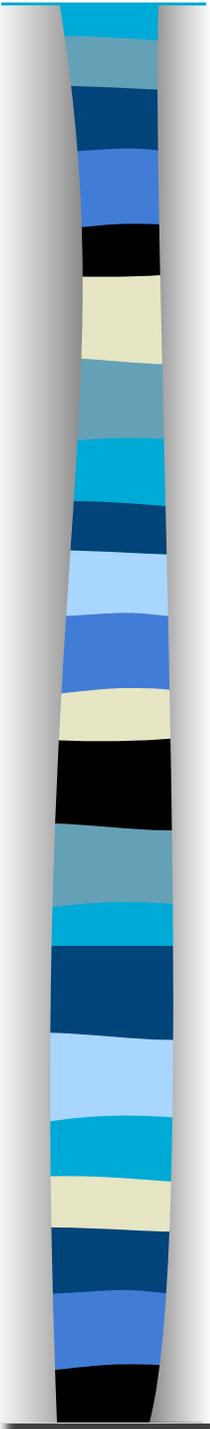


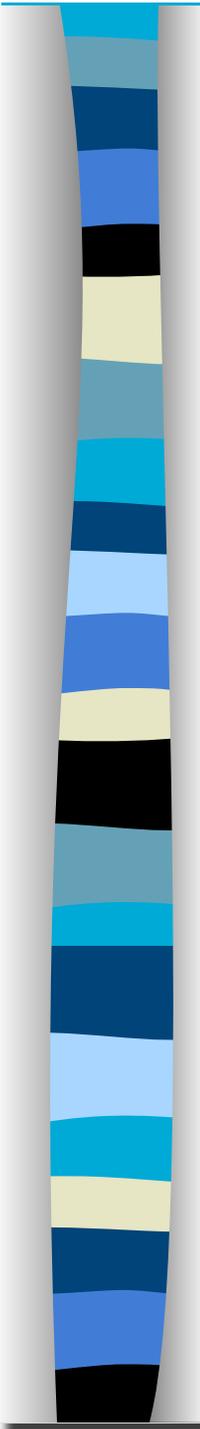
36b Business: Professional Ethics

36b Business: Professional Ethics

Class Outline



5 minutes	Attendance, Breath of Arrival, and Reminders
10 minutes	Lecture:
25 minutes	Lecture:
15 minutes	Active study skills:
60 minutes	Total



36b Business: Professional Ethics

Class Reminders

Assignments:

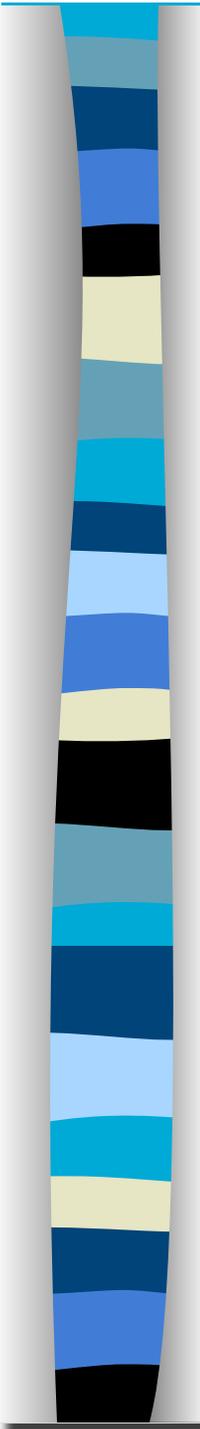
- 36b State Law Review Questions (Packet A: 157-164) **DUE NOW!!**
- 41a Review Questions (Packet A: 165-178)
- 43a Swedish: Outside Massages (Packet A: 57-62)

Quizzes:

- 42a Written Exam Prep Quiz (35a, 36a, 37a, 38a, 39a, 40a, and 41a)
- 42b Kinesiology Quiz
 - (adductor magnus, gracilis, iliopsoas, sartorius, TFL, piriformis, quadratus femoris)
- 44a Written Exam Prep Quiz (33b, 37b, 41b, 42b, and 43a)

Preparation for upcoming classes:

- 37a Pathology: Circulatory System
 - Werner: Chapter 5
 - Packet E: 73-74
 - RQ Packet A-169
- 37b Business: State Massage Law and Find a Job
 - Business Mastery: Pages 125-144
 - Packet B: 33-36
 - RQ Packet A-170



Classroom Rules

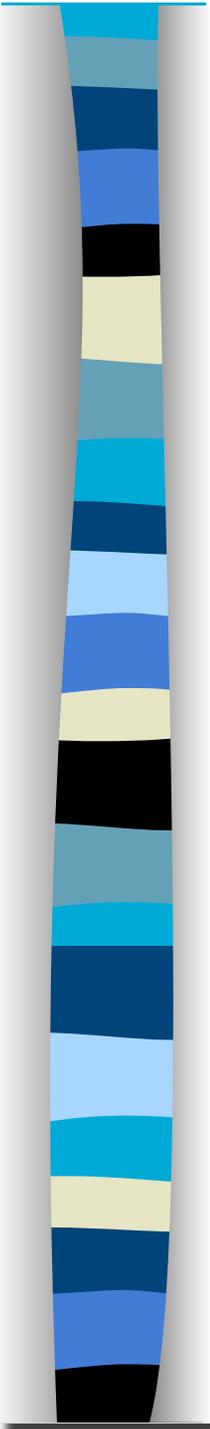
Punctuality - everybody's time is precious

- Be ready to learn at the start of class; we'll have you out of here on time
- Tardiness: arriving late, returning late after breaks, leaving during class, leaving early

The following are not allowed:

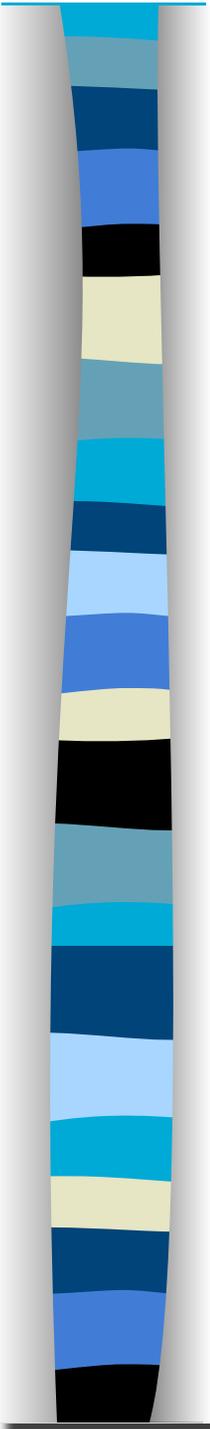
- Bare feet
- Side talking
- Lying down
- Inappropriate clothing
- Food or drink except water
- Phones that are visible in the classroom, bathrooms, or internship

You will receive one verbal warning, then you'll have to leave the room.



The story of today's class

Once upon a time, there was a world without any massage therapists. This was a sad world ...



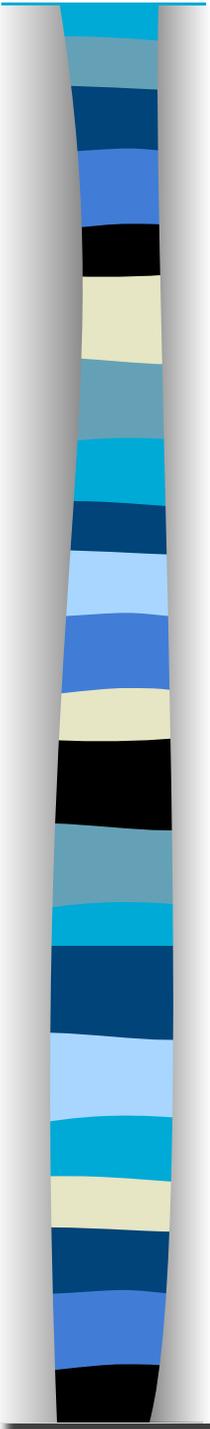
The story of today's class

Today our job is to create the profession of massage therapy from scratch.

Here in this classroom we have a relatively close-knit group of people who love to do massage.

We will announce to the world the creation of a new profession:

MASSAGE THERAPY!

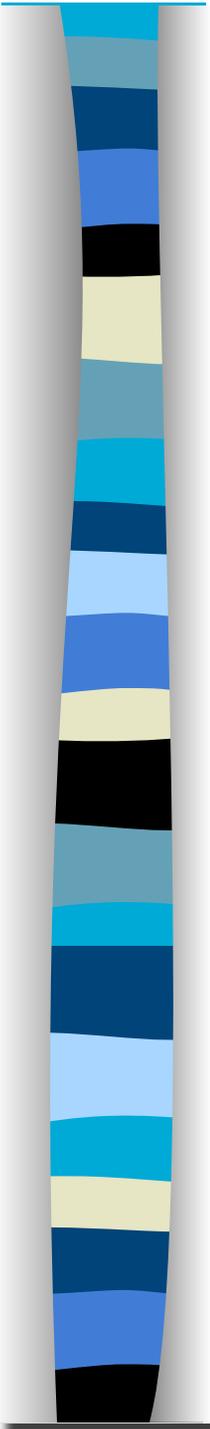


The story of today's class

In order to have a stellar reputation from the beginning, we need to know what will be considered stellar massage therapist behavior.

Let's begin by exploring some terms that relate to conduct and behavior.

Briefly, what do these words mean to you

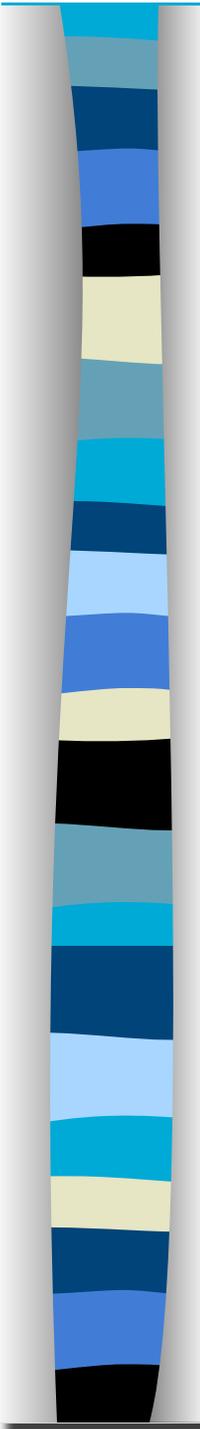


Values

Morals

Ethics

Laws



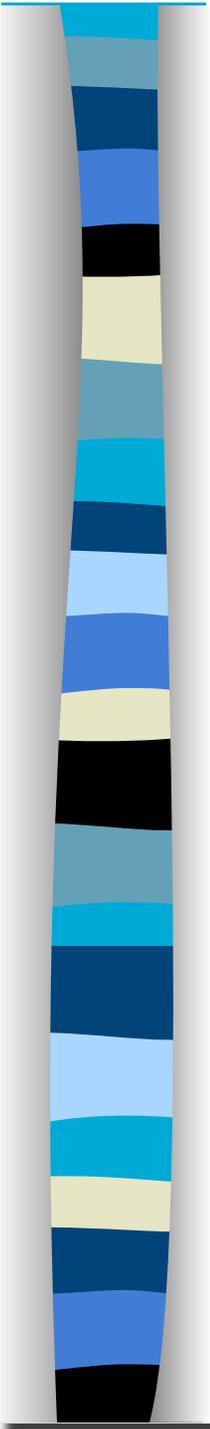
Introductory Definitions

Values Qualities considered _____ worthwhile or desirable.

Morals Values of a _____ based on ideas of right and wrong.

Ethics Rules governing the behavior of members of a _____.

Laws Rules governing the affairs of a _____ community.



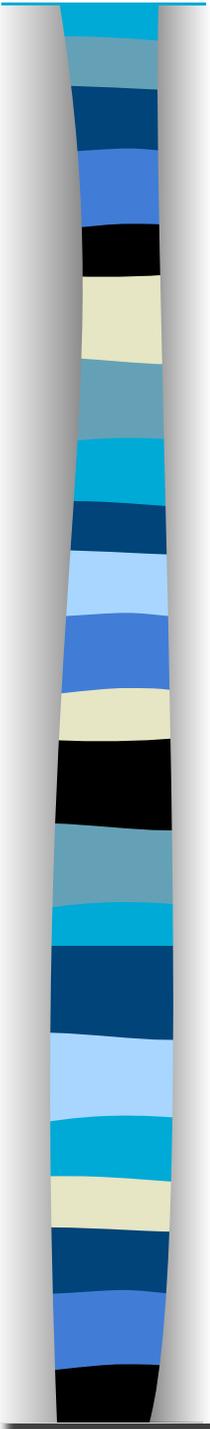
Introductory Definitions

Values Qualities considered personally worthwhile or desirable.

Morals Values of a _____ based on ideas of right and wrong.

Ethics Rules governing the behavior of members of a _____.

Laws Rules governing the affairs of a _____ community.



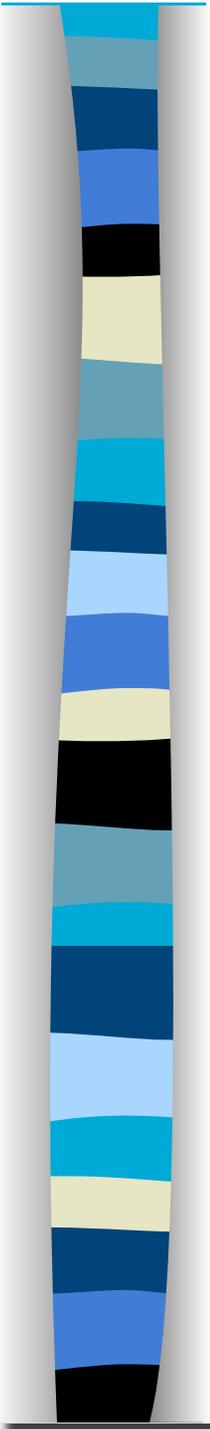
Introductory Definitions

Values Qualities considered personally worthwhile or desirable.

Morals Values of a group based on ideas of right and wrong.

Ethics Rules governing the behavior of members of a _____.

Laws Rules governing the affairs of a _____ community.



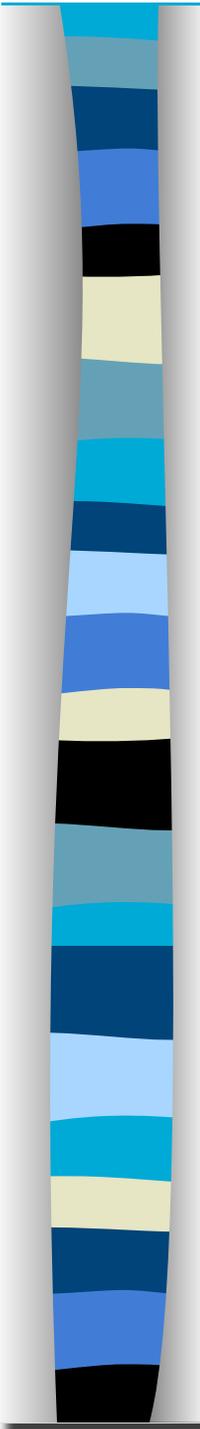
Introductory Definitions

Values Qualities considered personally worthwhile or desirable.

Morals Values of a group based on ideas of right and wrong.

Ethics Rules governing the behavior of members of a profession.

Laws Rules governing the affairs of a _____ community.



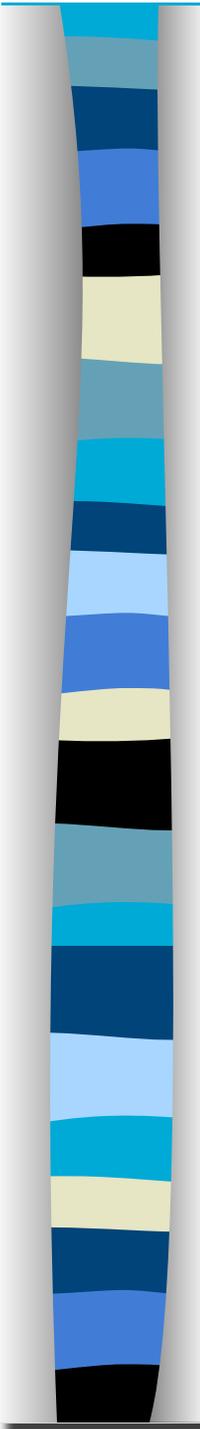
Introductory Definitions

Values Qualities considered personally worthwhile or desirable.

Morals Values of a group based on ideas of right and wrong.

Ethics Rules governing the behavior of members of a profession.

Laws Rules governing the affairs of a geographical community.



Summary of Definitions

Values Personal or individual.

Morals Group-based. Right and wrong.

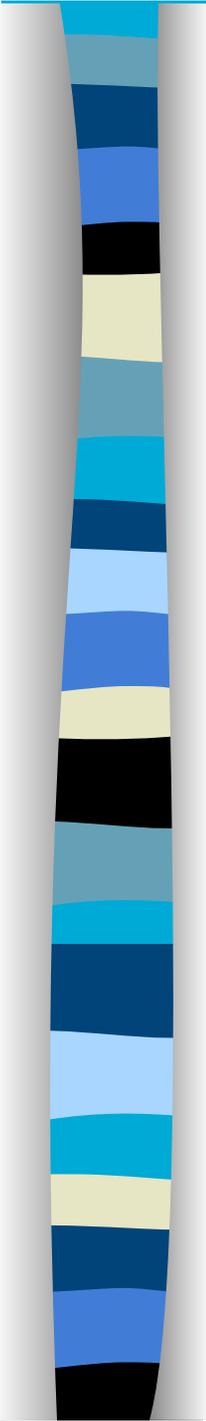
Ethics Professional behavior.

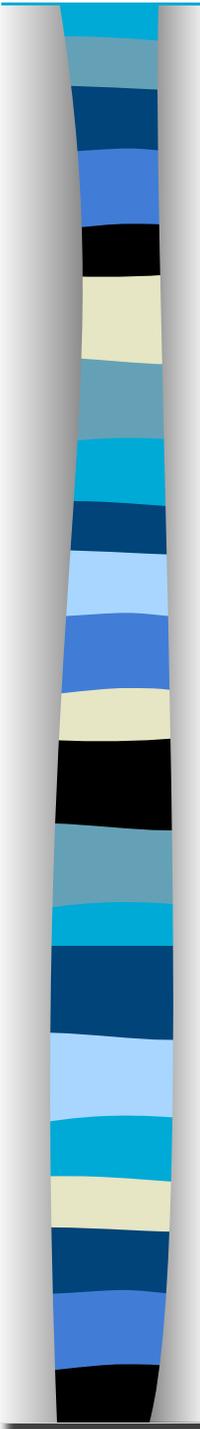
Laws Minimum standard of community behavior.

Values

List the 5 values that are the most important to you:

- 1.
- 2.
- 3.
- 4.
- 5.





Values

List the 5 values that are the most important to you:

- 1.
- 2.
- 3.
- 4.
- 5.

When you and your partner are done writing, discuss your lists!

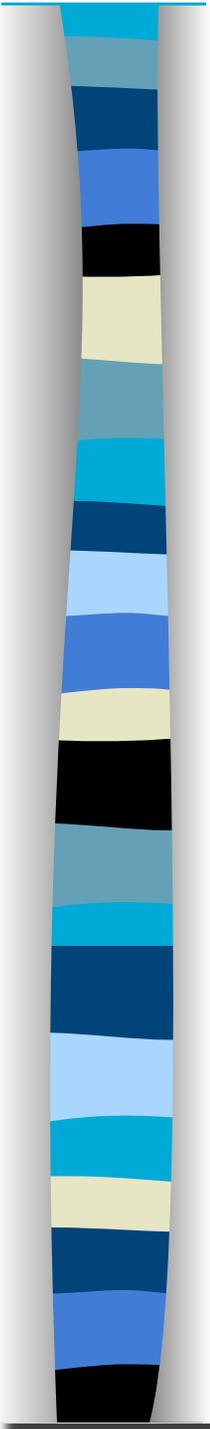
Values

List the 5 values that are the most important to you:

- 1.
- 2.
- 3.
- 4.
- 5.

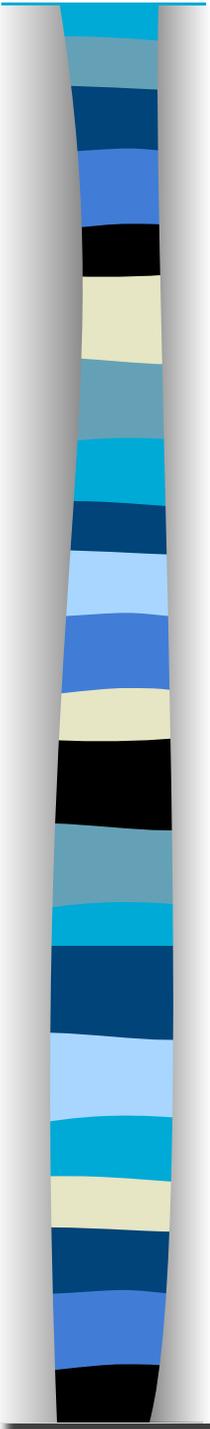
One at a time, tell me one of your most important values.

Some possibilities



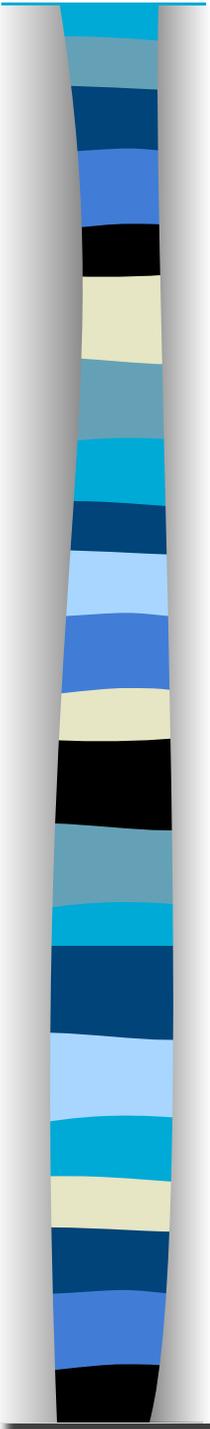
Honesty
Compassion
Freedom
Integrity
Kindness
Love
Loyalty
Fairness
Industriousness

Empathy
Acceptance
Safety
Trust
Respect



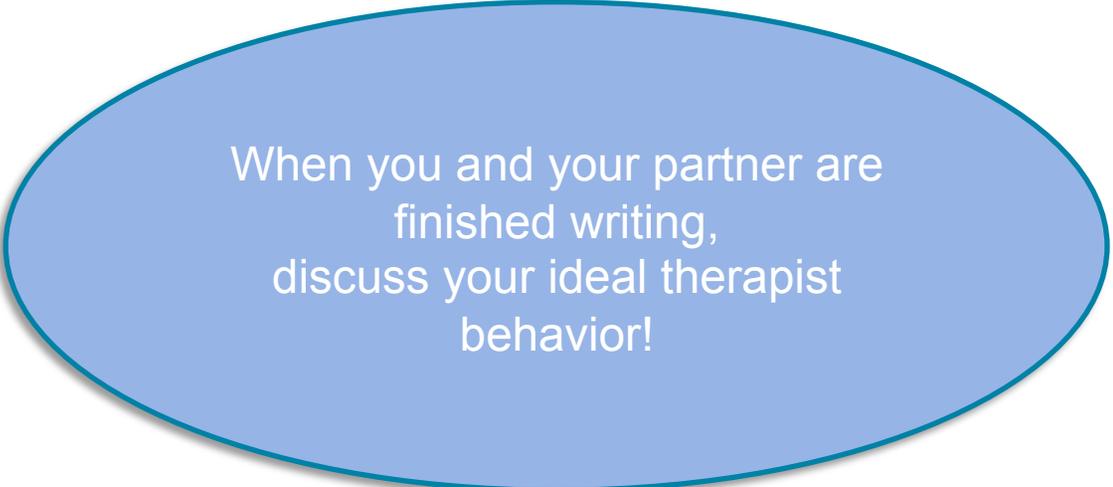
If I were a client . . .

Describe how you would like your massage therapist to behave:

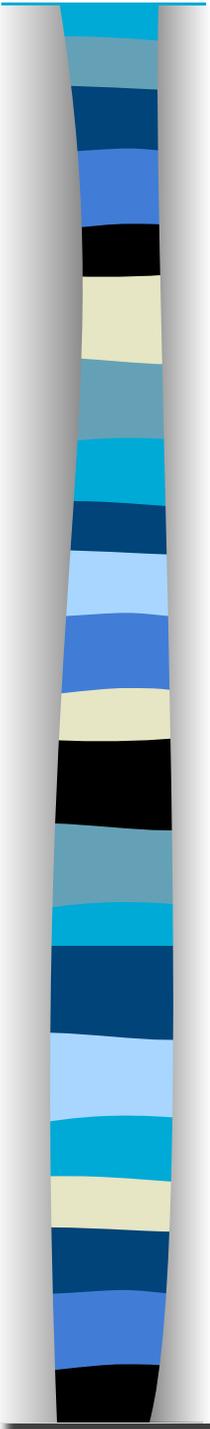


If I were a client . . .

Describe how you would like your massage therapist to behave:



When you and your partner are
finished writing,
discuss your ideal therapist
behavior!



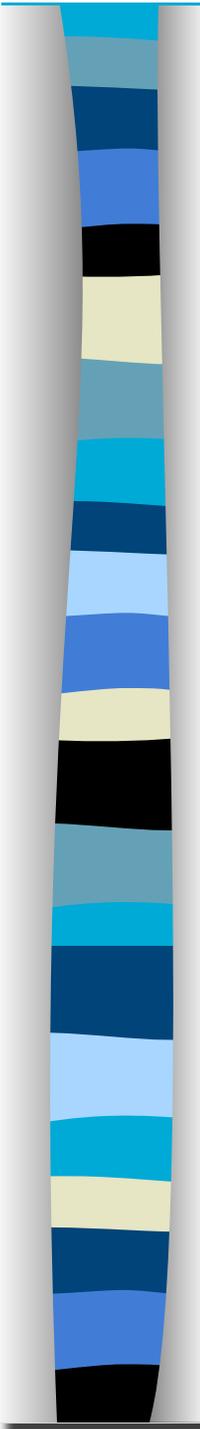
If I were a client . . .

Describe how you would like your massage therapist to behave:

Now I'll write your ideas
up on the board.

I'll then lump them into Policy
Categories.

One at a time please!



Policy Categories For Ethical Therapist Behavior

Money

Services

Time

Scope of practice

Hygiene/Self-care

Discrimination/Referrals

Advertising

Environment

Liability Insurance

Privacy (physical)

Confidentiality (information)

Licensure/Educational Status

Communication

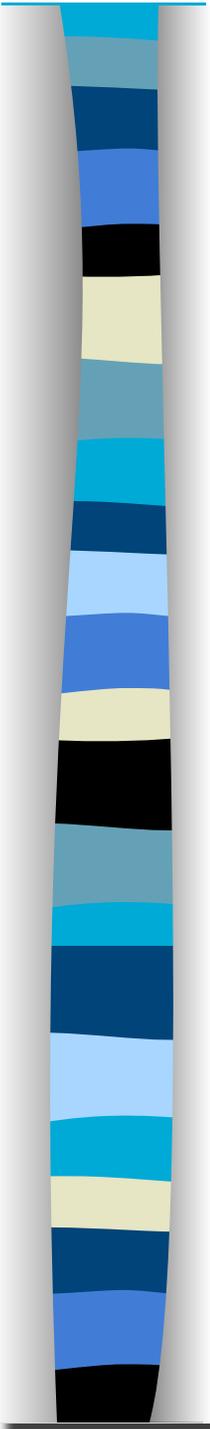
Power Differential

Transference

Counter-transference

Sexual Misconduct

Dual Relationships



If I were a client . . .

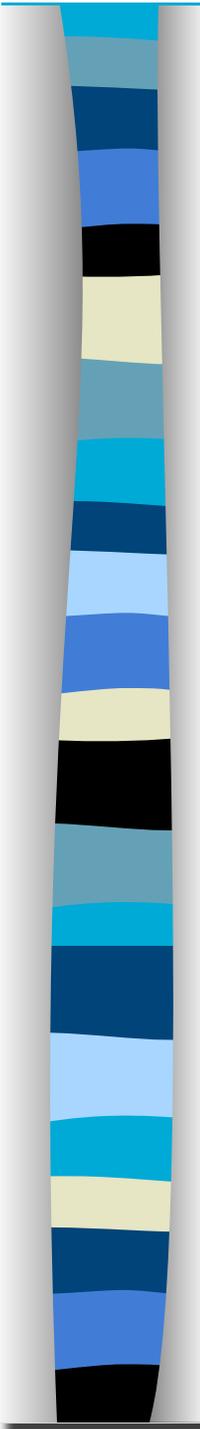
Detail the policies of ethical therapist behavior for your category.

Put yourself in the role of a client receiving massage.

Write all the do's and don'ts you can think of, but don't worry if you missed some, your classmates will double-check your work.

Use a clean sheet of paper with your names on the top.

Write legibly and trade with another group when you are done.



Now we need some policy details!
You and your partner decide which one you want.

Money

Services

Time

Scope of practice

Hygiene/Self-care

Discrimination/Referrals

Advertising

Environment

Liability Insurance

Privacy (physical)

Confidentiality (information)

Licensure/Educational Status

Communication

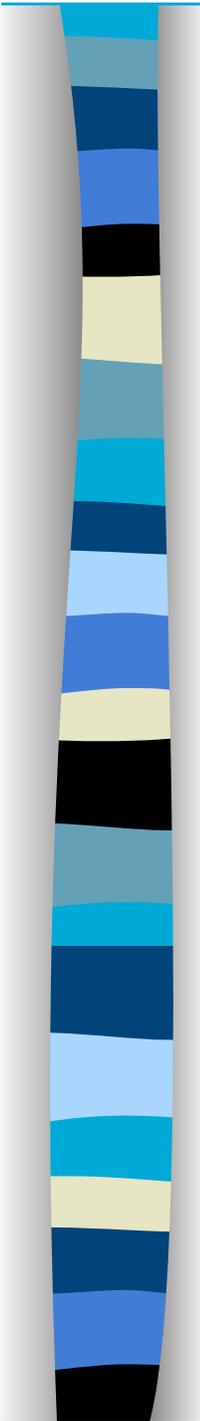
Power Differential

Transference

Counter-transference

Sexual Misconduct

Dual Relationships



Now we need some policy details!
You and your partner decide which one you want.

Money

Services

Time

Scope of practice

Hygiene/Self-care

Discrimination/Referrals

Advertising

Environment

Liability Insurance

Privacy (physical)

Confidentiality (information)

Licensure/Educational Status

Communication

Power Differential

Transference

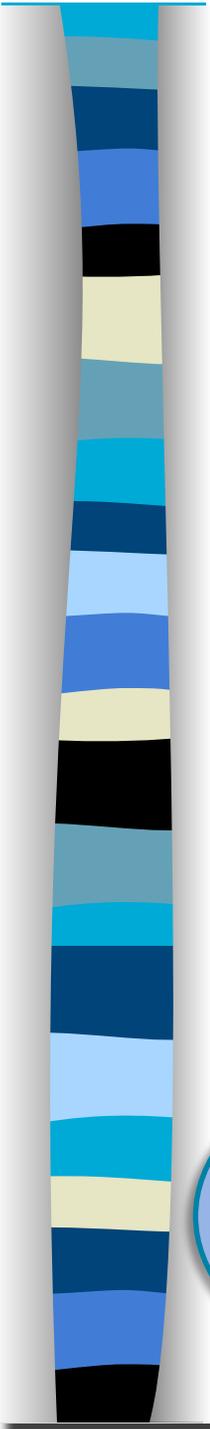
Counter-transference

Sexual Misconduct

Dual Relationships

First come, first served!

Which one do you want?



If I were a client . . .

Detail the policies of ethical therapist behavior for your category.

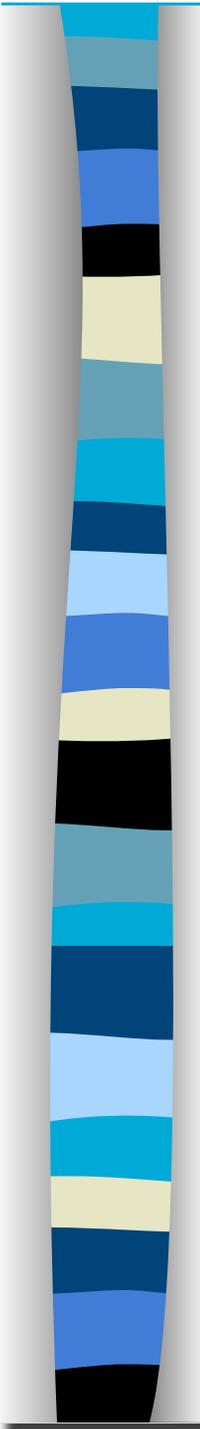
Put yourself in the role of a client receiving massage.

Write all the do's and don'ts you can think of, but don't worry if you missed some, your classmates will double-check your work.

Use a clean sheet of paper with your names on the top.

Write legibly and trade with another group when you are done.

Keep trading until
you've reviewed every
Policy Category!



Administrative Rules of the Texas Department of Licensing and Regulation

- Massage Therapy
- 16 Texas Administrative Code
- Chapter 117
- Effective November 1, 2017
- <https://www.tdlr.texas.gov/mas/masrules.htm>

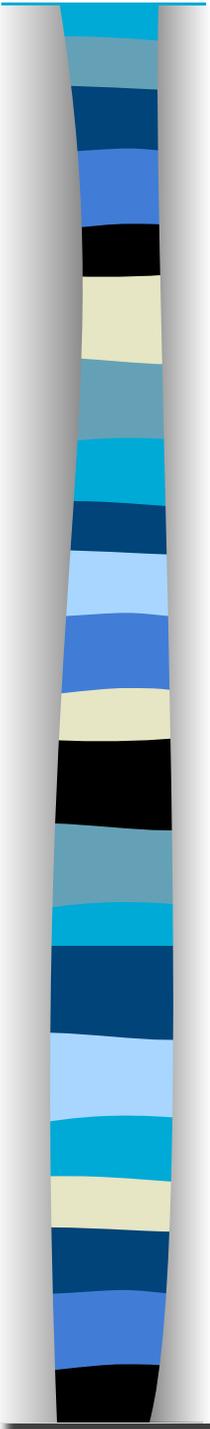
Subchapter H: 117.90. General Ethical Requirements

Subchapter H: 117.91. Consultation Document

Subchapter H: 117.92. Sexual Misconduct

Subchapter H: 117.93. Advertising

Subchapter C: 117.20. Massage Therapy Licenses



Texas Massage Therapy Code of Ethics:

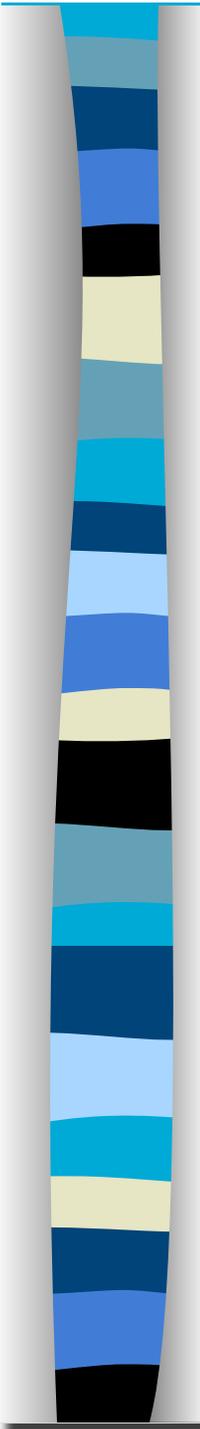
General (19)

Consultation Document (2)

Sexual Misconduct (5)

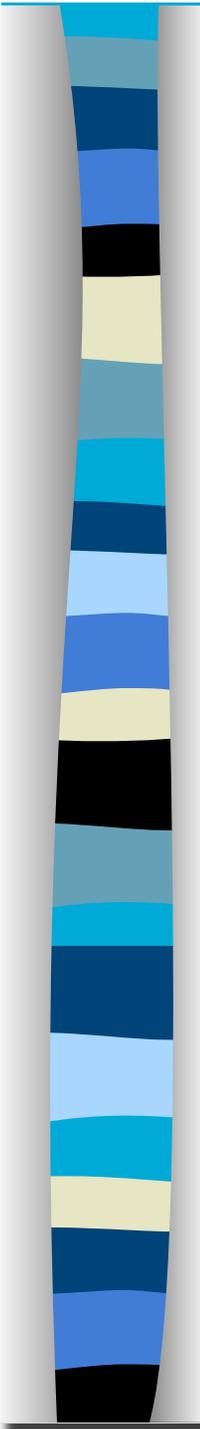
Advertising (11)

Licenses (7)



General:

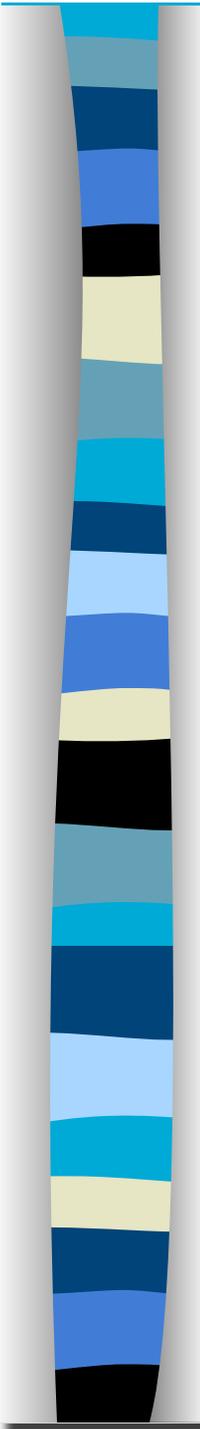
- Be honest, upfront, fair, sanitary, and competent
- Charge them according to your agreement
- Keep records for 2 years (date, type, payment)
- Written consent of parent if client under 17
- Upon request, give written explanation of the bill
- Don't let drugs or alcohol affect your work
- Therapists and establishments need licenses
- Follow our rules
- Don't let anybody else break our rules
- Change of name, address, phone, job? Tell us.
- Give clients our address and phone number



Consultation Document:

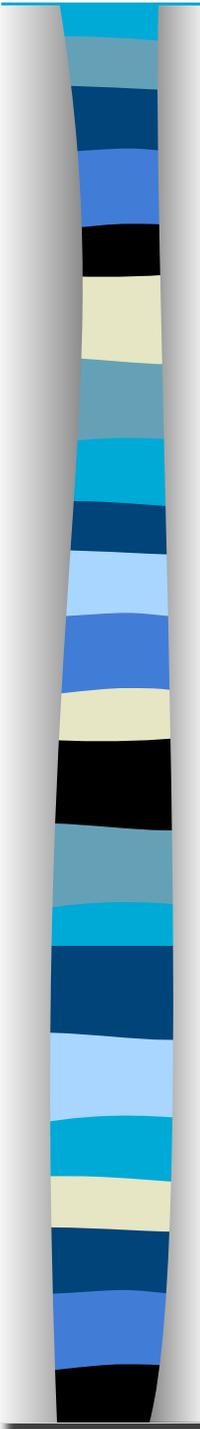
- Type of massage
- Areas to avoid and for focus work
- Indications and contraindications
- No breast massage without written consent
- Draping will be done unless mutually agreed
- Client may end session at any time for any reason
- Signatures of client and therapist

- Update the above information as it changes



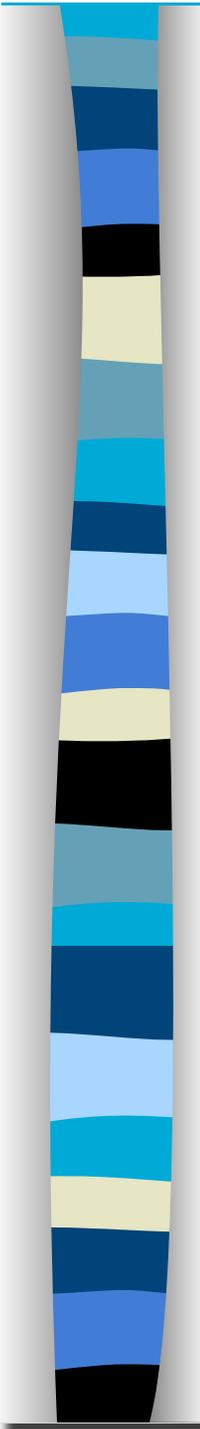
Sexual Misconduct:

- Don't arouse or gratify anybody sexually by way of contact, clothing, offers, gestures, or comments
- Terminate session if client tries it on you
- Don't massage (paid or unpaid) at sex-businesses
- No sexual contact where massage is performed



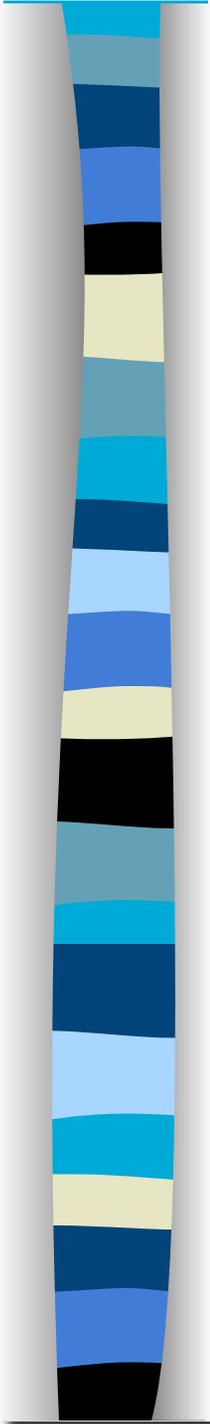
Advertising:

- Use the word “massage” only if you are licensed
- Be truthful, forthright, and clear
- If you can't prove it, don't say it
- Use license number with assumed names



Licenses:

- Upon approval, you will get a license and ID card
- Upon request, give it back to the State
- Display it publicly and appropriately
- Don't sell or transfer licenses
- Photocopies are not acceptable
- Do not alter the license
- If lost, damaged, or destroyed, get replacement, \$20



36b Business: Professional Ethics