37b – Business: St. Massage Law + Find the Job You Want!



History of Texas St. Law & Rules

- 1984 250 hours first massage law & rules
 St. test and practical
- 1990 300 hours (w/ 50 hr. internship) "
- 2007 500 hours MBLex
- ~ btw TLC offered 750 hours from 1989 on ~

For State Law & Rules -

• google - massage therapy texas

Discipline is remembering what you want.

What do you want?

Employment Pros and Cons

- Being an Employee
- <u>Pros</u>
- Greater possibilities of getting lots of clients quickly
- Part of team
- Easier re paperwork, marketing, supplies needed, taxes, bookkeeping, scheduling,
- Ability to focus on hands on work.
- Possible benefits in addition to salary.
- <u>Cons</u>
- Lack of control
- Poor management, lack of freedom re dress, choice of session design
- Difficult co-workers, less money, possibly unclear boundaries

09/30/10

Self-Employment Pros and Cons

Self-employment

- <u>Pros</u> more control over work atmosphere, session design, more repeat clients, environment, more autonomy, more money (if you do business well)
- <u>Cons</u> more isolated, more risks and responsibility, more non-massage work required.

Spas

Spas – Day, Destination, Cruise Ship, Dental, Medical

Just from 2007-2008!

- Revenue \$10.9 billion to \$12..8 17.8%+
- Spa Visits 138 million to 160 million 15.8%+
- Locations 17,900 to 21,300 18.8%+
- Employees 303,700 to 340,600 12.2%+

Community

Corporate culture

Important:

Treating employees and customers with respect Discouraging gossip Good team work/mutual support May have dress and conduct code; Required duties other than massage? Training for those? Pay for those? Training – CE provided? Scheduling – recommended never more than 3 session back to back (better 2). Not more than 6 hours of massaging in a day.

Some Ethical Concerns

- addressing sexual misconduct
- working outside scope of practice
- not detailed intake form (to screen for contraindications/ effective session planning)
- compensation inequities/dishonesty/pay too low min. acceptable \$20/hr up to \$70 plus tips in any case.
- benefits health ins., paid vacation, paid sick days, pension plans, profit-sharing, 401-K, reimbursement for CE's.
- confidentiality
- seniority how do they assign customers to therapists?

Spa's - cont'd

- Study brochures, website, talk with former and current employee, visit (incognito)
- What is spa's vision?,
- How long is a shift?
- What kind of turnover do you have?
- Strong team environment?
- Methods of communication/structure for mutual feedback? Compensation.
- How is seniority handled?
- What are the treatment rooms and general environment like?
- What do you bring to the table advanced trainings.

Spa's - cont'd

- Review policy and procedures manuals.
- Set your boundaries with care and some acceptance of the realities.
- Support their marketing of you and others.
- Support their optimizing their income as much as possible (within app. boundaries).
- Keep good records.
- Practice good self-care.

Cruise Ship

- 12-hour workday? including spa treatments.
- Lots of experience!
- Save some money
- Travel (albeit most while working a lot!)
- Captive environment
- Sea-sickness
- Privacy issues
- Little time off

Destination, Resort and Luxury hotel spas

- Affluent clientele
- Little repeat business
- Often fully booked
- Often very pretty work environment.
- Do your research decide FOR SURE where you want to be. Show them through repeated contacts that you have chosen them as **the** place you want to work in..

Dental / Medical spas

- Research reputations on-line and with employees.
- In medical setting demonstrate:
 - good training re medical terminology; recordkeeping,
 - clinical bodywork
 - knowledge of contraindications/indications

Medical Settings for Complementary and Alternative Medicine

Hospitals, clinics, medical centers, sports medicine clinics, orthopedic offices

- Knowledge of clinical techniques
- Assessment skills
- Short and long-term treatment plans/goals
- Medical terminology & record-keeping.
- Dress and hygiene code
- Be a great employee know the structure and hierarchy of where you are.

Wellness Centers

Combining alternative & allopathic therapies massage, yoga, Chiropractic, Osteopaths, Medical Doctors, Nurse Practitioners, Physical therapists, Psychotherapy, acupuncture, athletic trainers, Pilates, etc.

• Talk with employees and clients if possible.

Massage Centers

- Lots of experience (of all varieties)
- Pay can be low
- Be careful, checking re policies in general esp. scheduling policies - *before taking the job*
- Self-care super-important