### 37b – Business: **TX Massage Law + Find the Job You Want!**



### The History of TX State Law & Rules

#### 1984

- 250 hours
- first massage law and rules
- state test and practical

#### 1990

- 300 hours
- + 50 hr internship

### 2007

- MBLEX
- BTW: TLC offered 750 hours since 1989

# For TX Massage Therapy Law & Rules

## Texas Department of Licensing and Registration

tdlr.texas.gov

 $\rightarrow$  Massage Therapy  $\rightarrow$  Law and Administrative Rule

#### **Discipline is remembering what you want.**

#### What do you want?

#### Being an Employee: Advantages and Challenges

#### <u>Advantages</u>

- Greater possibilities for getting lots of clients quickly
- Part of team
- Easier re: paperwork, marketing, supplies needed, taxes, bookkeeping, scheduling
- Ability to focus on hands on work.
- Possible benefits in addition to salary.

#### **Challenges**

- Lack of control
- Possibly poor management, lack of freedom re: dress, choice of session design
- Difficult co-workers?, possibly less money, possibly unclear boundaries

#### Being Self-Employed: Advantages and Challenges

#### Advantages:

 more control over work atmosphere, session design, more repeat clients, environment, more autonomy, potentially more money

#### Challenges:

 more isolated, more risks and responsibility, more nonmassage work required.

#### (More re: Self-employment in class 45b)

### **Employee Settings**

- Day Spas
- Massage Centers
- Destination Resorts & Luxury Hotel Spas
- Cruise Ships
- Dental/Medical Spas
- Wellness Centers

### ISPA 2018 Update: Spa Industry Surpasses \$17.5 Billion Revenue Mark

10/08/2018

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ISPA 2018 U.S. SPA INDUSTRY STUDY

The Big Five Statistics: 2017 out-turn a	and percentage change in 2017
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	2016 (Year End)	2017 (Year End)	% Change
Revenue	\$16.8 billion	\$17.5 billion	4.3%
Spa Visits	184 million	187 million	1.6%
Locations	21,260	21,770	2.4%
Revenue per visit	\$91.3	\$93.7	2.7%
	2017 (May)	2018 (May)	% Change
Total Employees	365,200	372,100	1.9%
Full-Time	165,800	170,900	3.1%
Part-Time	164,500	173,900	5.7%
Contract	35,000	27,300	-22.0%

### Spa (continued)

#### **Ethical considerations:**

- addressing sexual misconduct
- working outside scope of practice
- not detailed intake form (to screen for contraindications/effective session planning)
- compensation inequities / dishonesty / pay too low (min. acceptable \$20 / hr up to \$70 + tips in any case.)
- benefits health ins., paid vacation, paid sick days, pension plans, profit-sharing, 401-K, reimbursement for CE's.
- confidentiality
- seniority how do they assign customers to therapists?

### Spa (continued)

- Study brochures, website, talk with former and current employees, visit (incognito)
- What is the spa's vision?,
- How long is a shift?
- What rate of turnover does the spa have?
- Strong team environment?
- Methods of communication/structure for mutual feedback?
- How is seniority handled?
- What are the treatment rooms and general environment like?
- What you bring to the table advanced trainings.
- Compensation?

### Spa (continued)

- Review policy and procedures manuals.
- Set your boundaries with care and some acceptance of the realities.
- Support their marketing of you and others.
- Support optimizing you employer's income as much as possible (within appropriate boundaries).
- Keep good records.
- Practice good self-care.
- consider: "body treatments" (i.e. salt scrubs, mud wraps, Vichy showers, etc.) can be welcomed "handsaving" alternatives to strictly doing massage.

### Massage Centers

- You will gain a great deal of experience (of all varieties) in a short period of time
- Pay can be low
- Be careful, checking re: policies in general
  \*especially scheduling\* <u>before taking the job</u>
- Self-care is super-important

### Destination, Resort and Luxury Hotel Spas

- Affluent clientele
- Little repeat business
- Often fully booked
- Often very pretty work environment.

• Do your research – decide FOR SURE where you want to be. Show them through repeated contacts that you have chosen them as **the** place you want to work.

• You often provide alternative treatments to "just massage"- salt scrubs, body wraps, Ayruvedic treatments, etc. are often a welcomed break for your hands.

### **Cruise Ships**

- 12-hour workday (not uncommon)? incl. spa treatments
- You will gain lots of experience!
- Save some money
- Travel (albeit most while working a lot!)
- Captive environment
- Sea-sickness
- Privacy issues
- Little time off
- At times may be expected to help with serving banquets or cleaning, etc!

### Dental / Medical Spa

- Research reputations on-line and with employees
- In medical setting demonstrate:
  - proficiency with medical terminology
  - excellent record-keeping
  - know your clinical bodywork
  - knowledge of contraindications/indications

### Medical Settings for Complementary and Alternative Medicine

#### including: Hospitals, medical centers, orthopedic/sports medicine clinics, chiropractic/physical therapy practices

- Knowledge of clinical techniques
- Assessment skills
- Short and long-term treatment plans/goals
- Medical terminology & record-keeping.
- Dress and hygiene code
- Be a great employee understand and respect the structure and hierarchy of where you are employed.

### Wellness Centers

- Often combine alternative & allopathic therapies such as Chiropractic Medicine, Osteopathy, Medical Doctors, Nurse Practitioners, Physical Therapists, Psychotherapists, Acupuncturists, Midwifes/Doulas, Athletic Trainers, Yoga Instructors, Pilates Instructors, Personal Trainers and Massage Therapists.
- Talk with employees and clients if possible.
- Understand the referral structure and expectations- what is your pay if/when not booked?