

## Frequently Asked Questions

What are we doing in class today?	<ul style="list-style-type: none"> <li>* Check your syllabus on pages A: 1-28</li> <li>* Refer to the digital copy emailed to you at the beginning of your program</li> <li>* TLC website&gt; Support services&gt; Student support&gt; Class syllabus and packet</li> <li>* If the PowerPoint is up, read the class title at the top</li> </ul>
Do we need our sheets today?	<ul style="list-style-type: none"> <li>* Yes, your syllabus says to bring sheets everyday starting at class 3b</li> </ul>
Are we face up or face down?	<ul style="list-style-type: none"> <li>* Refer to your syllabus or wait for instructions</li> </ul>
Do we need a face cradle?	<ul style="list-style-type: none"> <li>* If it is a prone/posterior day- have a face cradle</li> <li>* If it is a supine/anterior day- keep the face cradle under your table just in case</li> </ul>
Do we need a bolster?	<ul style="list-style-type: none"> <li>* This question is for your receivers comfort (your instructor is not getting on your table)</li> </ul>
What do we get dressed down to?	<ul style="list-style-type: none"> <li>* It's recommended that you take everything off (to your comfort level but areas being massaged should be accessible.)</li> <li>* If we are working on the upper (lower) body, you could undress from the waist up (waist down)</li> </ul>
What time are we back from break?	<ul style="list-style-type: none"> <li>* Check if the time was written on the whiteboard (if not, proceed to next option)</li> <li>* Ask your classmates and feel free to update the whiteboard (if not, proceed to next option)</li> <li>* Ask the assistant or instructor</li> </ul>
Where do I watch the class and technique videos?	<ul style="list-style-type: none"> <li>* TLC website&gt; Support services&gt; Student support&gt; Videos</li> </ul>
What is the password to... ?	<ul style="list-style-type: none"> <li>* TLC student support page (white box): TLCstudent</li> <li>* Vimeo videos (black box): swedish1989</li> </ul>
What is on the quiz/ exam/ kinesiology quiz?	<ul style="list-style-type: none"> <li>* This can be found in your syllabus in the preparation column on the day of your test</li> <li>* Ex- 6a Kinesiology quiz: Use A-51 to study the terms kinesiology, lateral, medial, anterior, posterior, belly, tendon, action, origin, and insertion. Use Trail Guide to study the AOI's of deltoid, traps, lats, teres major, triceps, rhomboids, and erectors.</li> <li>* Ex- 8a Quiz: Study all packet material from classes: 0b, 2a, 2b, 3a, 3b, 4a, 5a, 6a and 7a.</li> </ul>
What happens if I fail or am absent for a graded assignment?	<ul style="list-style-type: none"> <li>* Refer to pgs 22-25 SHB</li> <li>* Are you still passing in all subjects? Consider not worrying about it</li> <li>* In most cases you can retake any test for up to a 70 (passing)</li> </ul>

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Where can I find the answers to Review Questions (RQ)?	<ul style="list-style-type: none"> <li>* More info can be found on pg A:113 in your packet</li> <li>* It will say at the top of the page, ex- A:120's answers can be found in the 'Massage Therapy: Principles and Practice (book), Skeletal System Chapter, (by:) Susan G. Salvo'</li> <li>* These are open-book and done without the assistance of others. If you have any specific questions, ask your instructor</li> </ul>
How many assignments are there for each quarter and how are they weighed?	<ul style="list-style-type: none"> <li>* Pages A: 29-32 contain your assignment grid, listed by quarter</li> <li>* Each assignment shows which subject this grade effects and how much</li> <li>* You can use this chart to determine what test you should retake to improve a specific category</li> </ul>
When is my homework due?	<ul style="list-style-type: none"> <li>* Pages A: 29-32 contain your assignment grid, listed by quarter</li> <li>* The day it is due, is also in the assignment's name. Ex- 17a Review Questions are due before class starts on class 17a</li> <li>* Most assignments are due for the class starts, check your syllabus for/the assignment for details</li> </ul>
Where can I check my grades, hours, and financial details?	<ul style="list-style-type: none"> <li>*Goto <a href="http://studentsupportal.com">studentsupportal.com</a> and log in (you can also use the app by STARS campus)</li> <li>*If you have not registered, follow the instructions on pg 35 of the student handbook</li> </ul>
How do I sign up for make-up hours?	<ul style="list-style-type: none"> <li>* Make-up information can be found on pg 21 of the SHB (student handbook)</li> <li>* <a href="http://TLCmassageschool.com">TLCmassageschool.com</a>&gt; Support services&gt; Student support&gt; During the program: ABMP, Exam Coach, Quizlet, Make-up classes, and tutoring (click the link)</li> <li>* <a href="http://TLCmassageschool.com">TLCmassageschool.com</a>&gt; Support services&gt; Student support&gt; scroll to the bottom and click the green box for Make-up class Sign-Up</li> </ul>
Can I go to the restroom?	<ul style="list-style-type: none"> <li>* Yes, please return to the classroom in a timely manner or let your instructor know you might need more time</li> </ul>
How much is make-up class, what are the hours, and when should I worry?	<ul style="list-style-type: none"> <li>* Refer to pages 13, 19-22 SHB</li> <li>* TDLR requires TLC to dismiss students who are absent for 10 consecutive class days and who do not attend for 30 calendar days</li> <li>* Students may be dismissed for excessive tardies (35) or absences (26hrs in 1st quarter and failing, 44hrs in 1st quarter regardless of grades, or 75 hrs total)</li> </ul>
Where do I find the pages listed that are not in my binder?	<ul style="list-style-type: none"> <li>* Refer to the digital binder on the student resources page of the <a href="http://tlcmassageschool.com">tlcmassageschool.com</a> website to find these pages</li> </ul>